



**ST. CHARLES HEALTH SYSTEM**  
**Redmond Campus Volunteer Opportunities**  
**Kara Magee, Volunteer Coordinator: (541) 706-2657**  
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### St. Charles Cancer Center

#### **Patient Ambassador/Greeters**

Greet and direct patients, families and visitors entering the Cancer Center of the Cascades to appropriate areas and traffic control. Assist nurses and staff with escorting of patients to treatment rooms and infusion area. Update patients in waiting areas on delays. Retrieve relief items for patients in treatment areas such as warm blankets, juice, and hot or cold beverages by direction of staff.

#### **Integrative Therapies Volunteer**

Licensed Reiki and Massage Therapists are welcome to assist the cancer patients with complimentary therapies. Please note that special certifications are required for this position.

### Patient & Family Liaison

#### **\*Emergency Department Volunteer**

Greet and direct patients, families, and visitors. Assist nurses and ED staff with escorting visitors (excludes patients) to treatment rooms. Report problems in waiting area to Triage Nurse and/or Assistant Unit Manager. Update patients in waiting areas on delays. Retrieve relief items for patients in waiting areas such as warm blankets or ice bags by direction of Triage Nurse.

#### **\*Information Desk**

Answer phones, greet guests, and directs them accordingly. Assists in discharges when called for by nurses. Familiarity with hospital and community recommended. Continuous walking required. Additional information given to be 'certified' in blood transport from our laboratory to patient rooms. Must be able to move patients of varying sizes in wheelchairs.

#### **Patient Visitors**

Some of our patients on the upper floors get bored and lonely throughout the day. Sometimes a smiling face and a helping hand are all that separates them from depression and a recovery-focused demeanor. Spend some time talking with them, reading to kids, playing a game or two, or just watching television. The mere presence, at times, can have amazing healing properties.

### Retail Services:

#### **Gift Store**

Greet customers and ring up sales in Point-of-Sales cash register. Provide a friendly caring atmosphere to all our customers. Be knowledgeable about store inventory and merchandise available. Assist customers with purchases and processes phone orders.

#### **Gift Store Manager & Buyer**

We are currently looking for parties that may be interested in taking over control of the Gift Store from our current Volunteers who wish to step back into a less time-heavy role. This position would ask Volunteers to contribute to purchasing new product, pricing new product, display organization, year-end inventory, managing Volunteer scheduling, and watching financial reports and forecasts.

## Clinical Support:

### **Unit Supply Stocking**

Support the backbone of our hospital by supporting our nurses! Rooms on each of our medical and surgical floors require restocking on a regular basis. Nurse servers inside and out need everyday supplies like combs, toothbrushes, towels, etc. as well as more healthcare-related equipment like flushes, bandages, masks, and the like. Work in teams of two to finish a floor and be on the front lines!

## Family Birthing Center (FBC):

### **Mommy & Me Courses**

Come down and share your experience and your love for children by Volunteering to help with our Mommy and Me instructional labs! We're always looking for new mothers, seasoned moms, and honorary aunts to come support and help foster the newest generation of our society. Please note: Mommy and Me classes take place off site through a third-party location.

### **FBC Assistant**

Help our Family Birthing Center staff with room stocking, linen folding, filing, greeter's desk assistance, and Newborn Hearing Screenings (additional online certification and training required). Put your time and energy into helping staff as the help usher babies into a whole new world!

## St. Charles Hospice:

### **Hospice Volunteer**

Visit patients and families in their home providing companionship, friendly visits or respite for caregivers. Assist with administrative tasks in the office. Work with hospice bereavement coordinator to co-facilitate support groups or provide bereavement check-in visits or phone calls. Contact Hospice Volunteer Coordinator, Lisa McGowan at 541-706-6700 or [lamcgowan@stcharleshealthcare.org](mailto:lamcgowan@stcharleshealthcare.org).

## Atmospheric Support:

### **Musicians**

Create a healing environment for guests and staff by playing quiet, background music in our lobby. Generally looking for talented piano players and guitarists. Additional instruments considered on a case-by-case basis. Eligibility based upon simple audition and education. Music may be played on the floors where patients stay pending a request to the floor manager.

### **Art in the Hospital**

Our dedicated teams of Volunteers help organize, hang, straighten, and keep tabs on the beautiful pieces of art that you see throughout our hospitals. Whether it's in a hallway, a waiting room, or a patient room, our teams support local artists by proudly showcasing their work for the betterment of our patients and their families! This task is randomly scheduled based on the artist and availability of our Volunteers.

## Pet Therapy:

### **Dog Therapy Team**

Come help soothe patients, families, and staff using our four-legged friends! Take your dog through multiple floors on special visits using dog's natural calmness healing energy promote a speedy and

comfortable recovery from even the most strenuous of procedures. Registration with ATD, TDI, or Pet Partners required. Annual exams, vaccinations, and tests are required for participation in this program.

### Miscellaneous:

#### **Knitting & Sewing**

Are you an avid seamstress? Can you crochet, knit, or turn yarn into amazing pieces of clothing or other objects? We have a group of people who are constantly hitting their machines and making newborn baby blankets, jumpers, hats, etc. Our pediatric patients love a cozy blanket and our elderly patients enjoy losing their chill! And, as a benefit, it's on your own time as you see fit! Please note that this position is expected to work at home on these projects. No reimbursement available.

**Substitutes are needed in all areas.**

**\*Areas with late afternoon, evening, or weekends shifts available.**